

Looking after your new
windows and doors

Maintenance *Guide*

Advice and guidance to take care of your windows and doors, enjoying them for years to come.



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About this guide

Maintaining your windows and doors is crucial to ensure they continue to perform for years to come. Regular care not only enhances the aesthetic appeal but also contributes to the energy efficiency and security of your home. This guide covers ventilation, cleaning and more.

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The Ultimate Guide

AFTERCARE OF YOUR PRODUCT

Congratulations on making the investment of new windows or doors for your home. This guide will be your go-to resource for keeping your windows and doors in top-notch condition. Windows and doors play a crucial role in the comfort, security, and energy efficiency of your living space. Correct maintenance not only enhances their lifespan but also ensures they continue to function seamlessly, keeping your home safe and stylish.

Elevate your home through window and door maintenance.

In this guide, we'll walk you through a variety of topics related to window and door maintenance, covering everything from routine care to common issues. Whether you've got a modern composite door or traditional uPVC windows, we've got you covered.



Ventilation

TIPS FOR REDUCING CONDENSATION

Many of our windows are designed with trickle vents, which allow a controlled flow of fresh air into the room while maintaining security. These vents help to improve ventilation and meet regulations. However, in certain conditions, especially during extreme weather or when there's significant difference between indoor and outdoor temperatures, condensation may still occur. The below points are worth considering.



Balanced Ventilation

Consider other ventilation where needed such as opening windows at appropriate times or using exhaust fans in areas prone to moisture.



Humidity Management

Obvious activities like cooking and showering can significantly increase humidity. Sometimes using extractor fans in kitchens and bathrooms is beneficial.



Temperature Control

Maintaining a consistent indoor temperature can help reduce the likelihood of condensation. Adequate insulation and addressing any drafts can help with this.



Regular Maintenance

As with your general window care, ensure trickle vents are kept clean and in good condition. Any obstructions or blockages should be promptly addressed to maintain air flow.

Condensation

MANAGING IN YOUR HOME

It's important to remember that condensation around you will occur, and external condensation on your windows is normal and will clear naturally. There are ways however that you can take steps to reduce the amount of condensation that builds up in your home.

Bathrooms

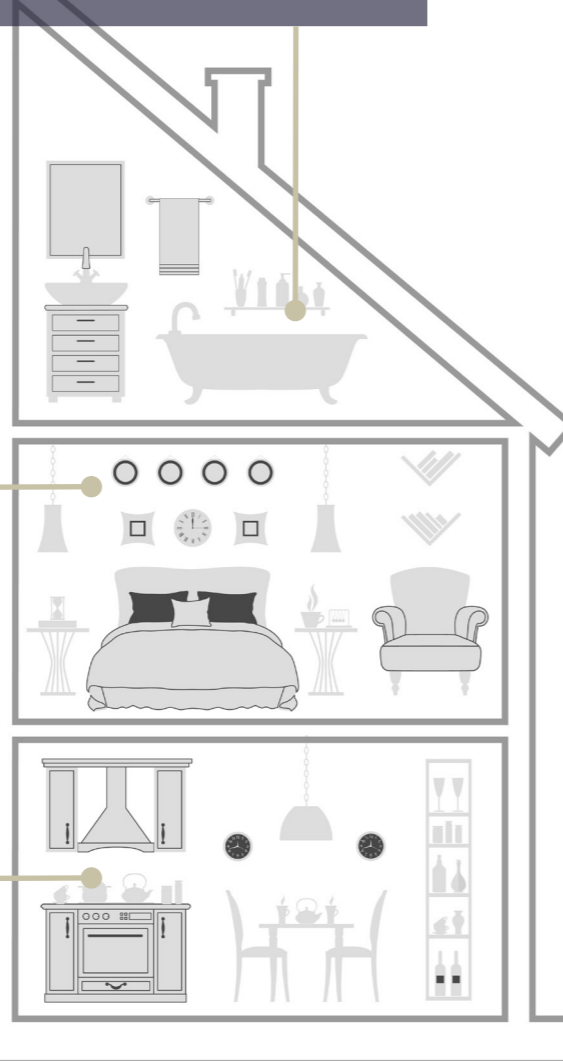
- Consider installing an extractor fan to absorb some of the moisture when you shower or take a bath, open your windows.
- Use a squeegee after your shower to remove excess moisture.
- Install a towel rail or radiator in the room, most effectively underneath the window.

Bedrooms

- Regularly open your windows to allow fresh air to circulate.
- If your windows have trickle vents, ensure these are open.
- Avoid drying clothes as this can cause a build up of moisture.
- Consider using a dehumidifier to reduce moisture levels in the air.

Kitchens

- Turn on your extractor fan if you have one, or open your windows when cooking to allow steam and moisture to escape.
- Use cooking lids to both conserve heat and reduce the steam.



Cleaning

IMPORTANT THINGS TO NOTE

uPVC windows and doors are designed to be low maintenance, an occasional wipe with warm, soapy water is usually all they need to keep looking as good as new. If your windows or doors are laminated with a foil colour, it's especially important to follow the instructions below to ensure you protect the surface layer from any damage.

1 *Gather your supplies*

You will need a soft sponge, a bucket of warm water, a microfibre cloth for drying and a mild detergent such as diluted washing up liquid or uPVC cleaner.

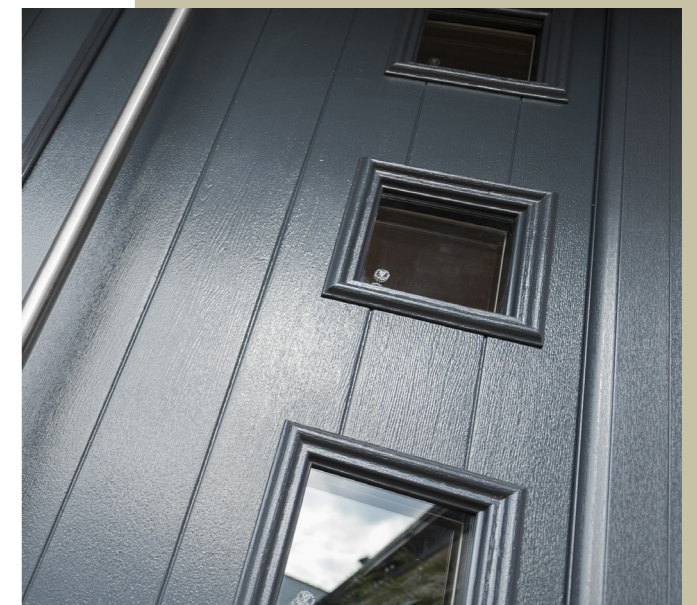
2 *Preparation*

Before cleaning your windows and doors, remove any loose dirt or cobwebs from the frames using a dry brush. Usually a dust pan brush will be fine for this.

3 *Cleaning*

Rinse your window or door with plain water to remove any loose dirt, then dip your sponge or cloth into the soapy water and gently scrub the surface, paying close attention to any stains or marks. Do not use any abrasive cleaners or sponges on foiled windows or doors, they will scratch the top layer reducing its effectiveness. When cleaned, rinse thoroughly with clean water to remove any soap residue, then wipe the frame with a microfibre cloth to achieve a streak free finish.

Ensure the upkeep of your windows and doors through cleaning.



Hardware

MAINTAIN THE FINISHING TOUCHES

Windows and doors are essential components of any home, providing security, insulation and aesthetic appeal. Proper maintenance of the hardware ensures smooth operation, longevity, and enhanced energy efficiency.

Handles, hinges and other hard working items of hardware usually have polished surfaces, which can be kept looking as good as new with a soft, dry cloth or duster. A drop of light oil on moving parts every once in a while is usually all you need to keep them in good working order. For door hinges and locking mechanisms, applying a silicone spray provides excellent lubrication without attracting dust or dirt. Additionally, for locks, graphite filings are a great alternative, offering smooth operation without the risk of clogging the mechanism.

Regularly test and ensure that all security features, such as window locks and door deadbolts, are functioning correctly. Try not to scratch the surface of any locks, letterplates and handles with keys or jewellery.



General Maintenance

WINDOWS AND DOORS

By following general maintenance guidelines, you can extend the lifespan of your windows and doors. If you have specific products, always refer to the manufacturers' guidelines for maintenance and care.

1 *Inspect regularly*

Conduct regular visual inspections of your windows and doors, looking for any obvious signs of wear, damage or weathering. Check for any gaps, cracks or warping in the frames and sashes.

2 *Clean thoroughly*

As mentioned previously, clean your windows regularly to remove any dirt, dust and debris. Wipe down frames, cills and tracks to prevent the build up of dirt and grime and ensure smooth operation.

3 *Secure hardware*

Tighten any loose screws, bolts and other hardware regularly. Replace any worn or damaged hardware to maintain security.

Investing time and effort in the routine maintenance of your windows and doors not only safeguards your home but also preserves its beauty and functionality. Regular inspections, cleaning and proactive cleaning will ensure your products remain secure and energy efficient.



Extend the lifespan of your windows and doors.



Your essential guide

THANK YOU FOR TAKING THE TIME
TO CARE FOR YOUR WINDOWS AND
DOORS AND FOR CHOOSING HIGH
QUALITY PRODUCTS.